

PITSFORD SCHOOL OPEN CINEMA FAQ

HOW DO I BOOK TICKETS?

To book your tickets, visit <https://www.trybooking.co.uk/CJPW> and simply select your preferred movie, choose the number of tickets you require, and complete the payment process. After your purchase, you will receive an order confirmation email.

HOW WILL I RECEIVE MY TICKETS?

Please ensure that you have the barcodes, which can be found in the attached PDF in your email, ready to be scanned upon arrival.

WHAT IS THE AGE RANGE FOR A CHILD'S TICKET?

All children aged 3 to 16 will require a ticket for the screening. Unless otherwise stated, children under the age of 3 will not need a ticket.

WHAT IF I NEED TO CANCEL MY BOOKING?

We understand that life can be unpredictable, but please note that all tickets are non-refundable.

IS THERE ACCESS FOR WHEELCHAIRS?

There is wheelchair access available, however, please be aware that some parts of the area may have uneven ground.

ARE TOILET FACILITIES AVAILABLE?

Yes, we have toilets and an accessible toilet available. Please ask a member of staff to direct you to the facilities.

WHAT HAPPENS IN CASE OF RAIN?

Our screenings will go ahead regardless of the weather, so please check the forecast and come prepared. Please avoid bringing large umbrellas as they obstruct the view of other guests.

CAN I BRING MY OWN FOOD AND DRINKS?

You are welcome to bring your own food, but we request that you leave any glass bottles and sharp cutlery at home. Please note, we don't allow pre-purchased alcohol onsite but alcohol and soft drinks will be available to purchase on the night. Other refreshments will be available to buy.

CAN I BRING A SEAT?

Yes, you can bring backrests, chairs, or blankets to sit on during the film. Please be aware that tables, tents, and gazebos are not permitted at our screenings.

CAN I BRING MY DOG?

With the exception of registered assistance dogs, no other animals are allowed at our screenings.

WHAT ITEMS ARE NOT ALLOWED?

To ensure the safety of our guests, the following items are not allowed:

- Items with an open flame (BBQs, gas/camping stoves, LPG, candles, sky lanterns, open fires)
- Fireworks, laser pens, laser equipment
- Tents, gazebos, parasols, or pop-up structures
- Alcohol (unless otherwise specified)
- Glass bottles and containers
- Sharp items
- Large umbrellas
- Recording equipment
- Promotional or marketing material for other businesses, events, or activities

If you have any of these items, you will be asked to either take them back to your car or dispose of them. Please note that smoking or vaping is not allowed at the venue.